Curriculum Vitae

Name: Carlos H. Oliveira Mobile: (+61) 450 441 502
Location: Brisbane, Queensland Nationality: Australian Citizen
Notice: 4 weeks notice LinkedIn: carlosoliveirapro

Email: contact@carlosholiveira.com Portfolio http://www.carlosholiveira.com/

Principal Engineer | People Lead | Senior Full Stack Engineer

JavaScript, Typescript, React, GraphQL, Redux, React Native, NodeJS, .NET C#, AWS, Azure

Master of Software Engineer - MBA Software Management - BSc (Computer Science)

- Developed Frontend Single Page Applications (SPA) with React, Redux, Angular, and Apollo Client
 GraphQL, ensuring responsive design with CSS, SASS, and styled-components, and conducted
 comprehensive testing with Jest, Enzyme, React Testing Library, Cypress, and TestCafe.
- Built and maintained Frontend build tools using Vite, Webpack, Grunt, Yarn, and NPM, and developed mobile applications for Android and iOS using React Native.
- Engineered and maintained Restful APIs and microservices using .Net C#, NodeJs, Express, Fastify,
 Entity Framework ORM and Postgres RDS, incorporating AWS services like Lambda, Step Functions,
 Event Bridge, SNS, SQS, Kinesis Data Firehose, S3, API Gateway, and DynamoDB.
- Led Backend development with serverless architecture and microservices using infrastructure as code (Terraform, SAM) and automated CI/CD pipelines with Gitlab, GitHub Actions and Jenkins.
- Implemented and supported robust IT solutions and optimized existing systems using **AWS and Azure** cloud technologies, driving technological innovation and operational excellence.
- Utilized continuous integration and delivery tools, including Git, GitHub, Gradle, Maven, NPM, Yarn, Artifactory, Docker, AWS ECS, Kubernetes, and SonarQube, ensuring automated deployment and integration.
- Managed teams of 4-8 engineers, providing mentorship, career progression support, and maintaining high performance KPIs, while directing technical strategy for teams of software development.
- Led the coordination and execution of large-scale production releases, ensuring seamless operation
 and alignment with organisational goals, and liaised with Business Analysts, Product Owners, and
 other stakeholders.
- Provided strategic direction and technical leadership across projects, consulting with executive-level stakeholders and liaising with strategic partners to ensure project success and alignment with organisational goals.
- Implemented comprehensive quality management and information security frameworks, ensuring projects meet the highest standards of quality and security.

Principal Full Stack Engineer | People Lead

Aug 2021 – Present [Permanent]
<u>Commonwealth Bank</u>, Sydney, Australia [Hybrid / Remote]

Principal Engineering dedicated to delivering advanced payment systems for Business Banking, empowering merchants across Australia

Principal Engineer | People Lead

- Leading two cross-functional squads of 8 permanent developers distributed across Melbourne and Sydney, balancing both hands-on technical work and leadership responsibilities.
- Split time equally between hands-on coding and team leadership activities focused on strategy, mentoring, and performance management.
- Mentoring team members to set clear, measurable goals and support their career progression through continuous feedback, guidance, and professional development.
- Driving team performance by coaching engineers to achieve and exceed their KPIs, ensuring a high standard of delivery and innovation throughout the year.
- Providing technical strategy and oversight for Backend APIs and microservices, ensuring scalable and maintainable codebases.
- Collaborating closely with Business Analysts, Product Owners, and other stakeholders to define requirements, managing expectations, and ensure timely software delivery and release management.
- Fostering a DevOps culture, working closely with Subject Matter Experts (SMEs) to streamline
 CI/CD processes and enhance team efficiency.
- Contributing with Solution Design / Architect team to design and build serverless and container based microservices.
- Coordination and execution of large production releases.
- Promoting **best practices** in software development across multiple engineering teams, emphasizing clean code, test-driven development (TDD), and continuous integration (CI).
- Supervising the development of Frontend and mobile applications, ensuring responsive and highperformance user experiences.

Backend Development

- Expert in serverless architecture and microservices, leveraging infrastructure as code with tools such as Terraform, AWS CloudFormation, and Jenkins for automated CI/CD pipelines.
- Extensive experience building and maintaining RESTful APIs and GraphQL services using Node.js,
 Express, Fastify, and .NET Core, while incorporating modern frameworks like Apollo Server.
- Extensive experience with AWS services, including Lambda, Step Functions, API Gateway, SNS, SQS, EventBridge, Kinesis Data Firehose, S3, DynamoDB, and KMS, with a focus on building highly scalable, event-driven architectures.
- Skilled in database management with Postgres RDS, MongoDB, DynamoDB, and Redis for highperformance, distributed systems.
- Strong advocate for test-driven development (TDD).
- Experience in **continuous integration** and **continuous deployment** (CI/CD) using tools like **Jenkins**, **GitLab**, and **GitHub Actions**.
- Integrated Docker containers with AWS services.

Frontend Development

- Developing Single Page Applications (SPA) using React.js, Redux, and Apollo Client for seamless integration with GraphQL Backends.
- Deep expertise in Frontend testing with tools such as Jest, React Testing Library, Cypress,
 Enzyme, TestCafe, and SonarQube, ensuring high test coverage and robust user experiences.
- Proficient in modern build tools like Vite, Webpack, Grunt, Yarn, and NPM, ensuring optimized, production-ready code.
- Responsive styling using CSS, SASS, styled-components and HTML5 including accessibility concerns.

Lead Full Stack Engineer

Aug 2020 – Aug 2021 [Contractor] BHP – Mitsubishi Alliance [BMA], Brisbane, Australia

Engineered, built and supported crucial full stack systems across the organisation.

Backend Development

- Designed and implemented serverless architecture and microservices using infrastructure as code with tools like Terraform, SAM, and GitLab runners for fully automated CI/CD pipelines
- Extensive experience in AWS services, including CloudFormation, Lambda, ECS, EventBridge, SNS, SQS, S3, KMS, API Gateway, and Docker containers, ensuring scalable, secure, and highperformance Backend systems.
- Developed robust RESTful APIs and microservices using ASP.NET, .NET C# and Postgres RDS, delivering reliable and efficient Backend solutions for critical business processes.
- Implemented Entity Framework with PostgreSQL as our default ORM for .Net applications
- Implemented Repository Pattern, Factory Pattern and Dependency Injection as Design pattern for .Net C#

Frontend Development

- Built responsive, high-performance Single Page Applications (SPAs) using Typescript, React.js and Redux and React Query as state management tools, ensuring a seamless user experience across platforms
- Expertise in Frontend testing, including unit, end-to-end, and integration tests, using tools like
 Jest, Enzyme, React Testing Library, and Cypress to maintain high-quality standards.
- Skilled in using modern build tools such as Vite, Webpack, Yarn, and NPM, optimizing Frontend workflows and ensuring smooth deployment processes.
- Implemented Atomic Design principles ddelivering responsive and accessible web designs, using CSS, SASS, styled-components, and HTML5, with a strong focus on accessibility standards.

Engineering Chapter Lead

Oct 2017 – Sep 2020 [Permanent]
National Australia Bank, Melbourne, VIC, Australia

Engineering Chapter Lead focused on, building, integrating and supporting crucial full stack systems across the organisation.

Engineering Management | People Lead

- Lead technical direction and strategy for both Frontend and Backend codebases, driving innovation and ensuring scalable, high-quality solutions across projects.
- Liaised with Business Analysts, Product Owners, and senior management to align on delivery timelines, set realistic expectations, and ensure seamless software releases.
- Cultivated a **DevOps culture**, focusing on delivering production-ready code with strong collaboration between development and operations teams.
- Worked closely with Solution Designers, UX Designers, and engineering teams within an Agile environment, ensuring solutions meet both technical and user-centric requirements.
- Directed the coordination and execution of large-scale production releases, ensuring minimal downtime and smooth transitions.
- Implemented and supported AWS cloud architecture, including CloudFormation, CloudWatch, X-ray, DynamoDB, SQS, SNS, Lambda, and other cloud-native services with Azure.
- Utilized a wide range of CI/CD tools (Git, Jenkins, NPM/Yarn, Artifactory, Docker, AWS ECS, Kubernetes, SonarQube) to automate and streamline development pipelines.
- Led daily scrum meetings, sprint planning, and retrospectives to maintain focus and deliver on time.
- Mentored and coached engineers, fostering a culture of continuous improvement and best practice adoption across teams.

Frontend Development

- Developed complex Single Page Applications (SPAs) using React.js, Redux, Angular.js, and Apollo Client GraphQL, focusing on performance and user experience.
- Hands-on experience with comprehensive Frontend testing, using Jest, Enzyme, React Testing Library, Cypress, TestCafe, and Protractor to ensure code reliability.
- Utilized build tools such as Grunt, Webpack, Yarn, and NPM to optimize and streamline Frontend workflows.
- Delivered responsive, accessible web applications using CSS, SASS, styled-components, and HTML5, adhering to the latest accessibility standards.

Backend Development

- Designed and built serverless architectures and microservices using infrastructure as code and tools like Jenkins for automated CI/CD, as well as GraphQL and Apollo Server.
- Extensive experience with AWS services like Lambda, Step Functions, SNS, SQS, API Gateway,
 CloudFormation and S3 for developing resilient, event-driven applications.
- Developed RESTful APIs and microservices using Node.js, Express, Apache Kafka for event streaming, and databases like Redis, DynamoDB, MongoDB, and Postgres RDS.
- Maintained high-quality code standards with unit tests.

Senior Full Stack Software Engineer

Jun 2017 – Dec 2017 [Contractor]
DreamWalk, Melbourne, VIC, Australia

Senior Full Stack Software Engineer

Aug 2016 – Jul 2017 [Contractor]
Arkade Loyalty Agency, Melbourne, VIC, Australia

Senior Full Stack Software Engineer

Jun 2015 – Aug 2016 [Permanent]
Elmo Talent Management Software, Melbourne, VIC, Australia

Senior Full Stack Software Engineer

Jan 2015 – Jun 2015 [Contractor]
<u>Trout Creative</u>, Melbourne, VIC, Australia

Lead Web Developer / Management Information Systems Expert (MIS SME)

Sept 2009 – Dec 2014 [Permanent]

United Nations - International Labour Organization (ILO), Indonesia, East Timor and New York, USA

Business Analyst

Jan 2014 – May 2014 [Part-time Contractor] World Bank, Washington, D.C - USA

Web Developer / Systems Analyst

Nov 2008 – Nov 2009 [Contractor]

United Nation Development Programme (UNDP), New York, USA and East Timor

Systems Analyst / Web Developer

Sept 2007 – Nov 2008 [Permanent]

<u>University of Goias – Medical School Hospital</u>, Goiania, Brazil (Health/Education)

Support Analyst

Apr 2004 - Aug 2007 [Permanent]

Caixa Economica Federal, Goiania, Brazil (Largest financial bank in Brazil)

Network Technician

Feb 2002 – Oct 2003 [Permanent]

Brasil Telecom, Goiania, Brazil

Education & Qualifications

Master of Software Engineering

University of Turin & ITCILO – Online, Italy (2012 - 2014)

MBA in System Information

ESAB University - Online, Brazil (2008 - 2009)

MBA in Software Management

Uni-Anhanguera University, Brazil (2007 - 2008)

Bachelor of Computer Science

Unip University, Brazil (2003 - 2007)

Associate of Science, As Computer Science

University of Toronto, Canada (2001 - 2003)